

### §1.3 Declaration of Impartiality

In order to implement the impartiality, science and accuracy of the laboratory inspection and testing work, ensure that the laboratory inspection and testing activities comply with the Accreditation Criteria for the Competence of inspection Bodies, Accreditation Criteria for the Competency of Testing and Calibration Laboratories and other relevant fields application notes and relevant laws and regulations require to ensure the impartiality and independence of laboratory activities, and make the following commitments:

1. The laboratory independently conducts and manages laboratory activities in accordance with relevant laws and regulations.
2. In order to ensure the independence and impartiality of the laboratory from the supervision of clients and related parties, the laboratory will explain the laboratory policies to relevant parties and provide relevant documents to relevant parties during the business development process. The laboratory establishes the Impartiality and Integrity Commitment Procedure and is responsible for the impartiality and independence of laboratory activities, and does not allow commercial, financial, or other pressures to compromise impartiality. When carrying out laboratory activities, the laboratory will disclose to relevant parties and seek the supervision of relevant parties.
3. Through relevant channels, the laboratory publishes feedback and complaint channels to clients, related parties, and employees to facilitate complaints about matters of impartiality and independence.
4. The management team is responsible for organising continuously identify possible impartiality risks, including ownership, control, management, personnel, shared resources, finance, contracts, marketing, payment of sales commissions or other rewards for referrals of new clients, etc., and establish corresponding measures to eliminate risks, or minimize such risks. Risk identification and the establishment of corresponding measures are described in the annual management review report.
5. The laboratory shall not use personnel working in two or more inspection and testing bodies at the same time.
6. In order to identify potential conflicts of interest, the laboratory clarifies the responsibilities of key personnel involved in the laboratory activities or affecting the laboratory activities. When a potential conflict of interest is identified, the requirements of the Impartiality and Integrity Commitment Procedure should be followed to ensure the impartiality of all its activities.
7. In order to prevent undesirable business, financial and other pressures from inside and outside that have a negative impact on the quality of work, the laboratory takes the following measures:
  - 7.1 Laboratory personnel must adhere to the quality policy, and any deviation from the quality policy is not allowed. When these behaviors are discovered, they must be reported to management immediately.
  - 7.2 The laboratory must start with the appointed staff, that is, to remind them to pay attention to the harm of unjustified influence.



- 7.3 The management team must ensure that the testing is carried out in strict accordance with the procedure manual and the laboratory is strictly supervised. If there is any doubt about the impartiality of a staff member, an investigation should be organised and corrective measures should be taken. If necessary, they should be transferred from work immediately.
8. All employees of the food laboratory of CCIC Traceability ANTS Pty Ltd and CCIC New Zealand Testing Laboratory Pty Ltd promise:
- 8.1 The inspection and testing work is not affected by any factors that may interfere with its technical judgment. The inspection and testing personnel are not in private contact with the inspected unit during the supervision and inspection task and do not accept commercial bribes.
- 8.2 Strict technical specifications, standard requirements and procedures. Timely issue inspection data and results, and ensure that the data and results are accurate, objective and authentic.
- 8.3 Keep the state secrets, trade secrets and technical secrets known in inspection and testing activities strictly confidential.
- 8.4 When handling business, be polite, adhere to a strict code of practice, enthusiastic, patient, and proactively serve the society and people.
- 8.5 Do not engage in activities that have an interest relationship with its inspection and testing work, do not participate in the design, development, production and sales of products within the scope of authorised inspection and testing, do not recommend the producer's products to the society, and do not participate in business activities in the name of supervision and sale of the products.

CCIC Traceability Technology Co. Ltd

General Manger (Sign): 

30-Apr-2022